

SEPTEMBER  
**2017**



EXIT SURVEY

# SURVEY REPORT

Master of Science in Nursing Program



**Report of Survey Results:**

**Exit Survey**

**Master of Science in Nursing**

**Report Generated: September 26, 2017**

**For All Graduates between July 1, 2016, and June 30, 2017**

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## General Information

Presented in this report are results from the exit survey.

**Exit Survey:** The exit survey collects information regarding the graduates' current employment status, future educational plans, their achievement of specific goals and Excelsior College's impact on those goals, their level of satisfaction with various aspects of their experience with Excelsior College, and their achievement of the program's student learning outcomes. The survey also solicits graduates' perceptions of program strengths and suggestions for change.

**Interpreting Results:** Care should be taken in interpreting survey results. Survey results can be affected by self-selection bias, in which persons with certain characteristics or opinions are more likely to respond. Particular caution should be taken when the numbers of responses are small because results may be skewed.

Please consider the following guidelines when interpreting survey data:

Means: When results are expressed in a chart or table of means, please note the range of values and their meanings, which are listed in a footnote below the chart or table. In general, mean values of 4 or higher on a 6-point Likert scale are considered positive. Similarly, a mean value of 5 or higher is considered positive on a 7-point scale. Throughout the report, means are calculated only for Likert-type items that received five or more responses.

Standard deviations: Wherever mean values are presented, please also consider the standard deviations (SD) that accompany them. Standard deviation is a measure of variability in the response to a survey item, such that a small SD indicates less variation (more agreement) among respondents.

Frequency tables: As noted above, means are calculated only for Likert-type items that received five or more responses. If fewer than five were received, responses will be displayed in frequency tables, with a numerical count provided for each response. Where charts display survey items in pairs (such as ratings of program outcomes), both items will be displayed in a frequency table if either received fewer than five responses.

### Notes:

The graduation dates appearing on the cover of this report represent the requested report period. The dates appearing in the Sample section on page 2 indicate the range of graduation dates among actual survey respondents.

The following symbol may appear in this report:

- ^ Denotes that one or more survey items displayed in a chart or table expired during the report period and so were not asked of all respondents. An explanatory footnote to this effect has been included beneath charts and tables where this symbol may appear.

## Exit Survey Results

### Sample

The exit survey was sent to 150 Master of Science in Nursing graduates. A total of 62 responded, resulting in a response rate of 41.3%. Respondents to the survey graduated between October 2016 and June 2017.

#### Gender: (N = 62)

- Female 83.9%
- Male 16.1%

#### Ethnicity: (N = 62)

- White 69.4%
- Black or African American 16.1%
- Asian 6.5%
- Hispanic 6.5%
- Two or More Races 1.6%

### Employment and Professional Affiliations

#### Are you currently employed? (N = 61)

- Yes, full time 88.5%
- Yes, part time 8.2%
- No, not seeking employment 1.6%
- No, retired 1.6%

#### How many years have you worked as an RN? (N = 60)

- Less than 5 years 11.7%
- 5 to <10 years 31.7%
- 10 to <15 years 8.3%
- 15 to <20 years 11.7%
- 20 to <30 years 18.3%
- More than 30 years 18.3%

**How many years have you worked in your current position? (N = 58)**

- Less than 5 years 63.8%
- 5 to <10 years 19.0%
- 10 to <15 years 15.5%
- 15 to <20 years 1.7%

**Are you currently working in a field related to the Nursing Leadership and Administration in Health Care Systems specialization you completed in your MS in Nursing program? (N = 17)**

- Yes 82.4%
- No 17.6%

**Are you currently working in a field related to the Nursing Informatics specialization you completed in your MS in Nursing program? (N = 13)**

- Yes 23.1%
- No 76.9%

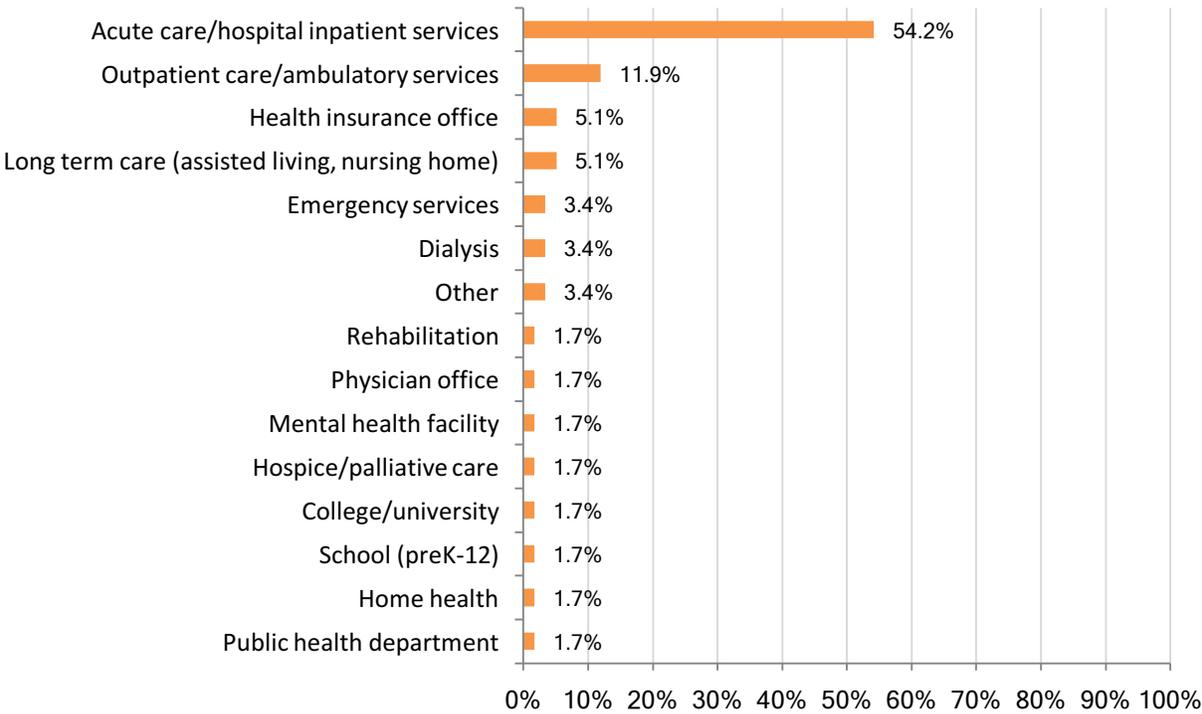
**Are you currently working in a field related to the Nursing Education specialization you completed in your MS in Nursing program? (N = 16)**

- Yes 31.3%
- No 68.8%

**Which best describes the nature of your current work? (N = 59)**

- Staff RN 35.6%
- Manager/supervisor 20.3%
- Case manager/care coordinator 11.9%
- Other 10.2%
- Educator 8.5%
- Administrator 6.8%
- Clinical specialist 3.4%
- Community health nurse(home health, public health, school) 3.4%

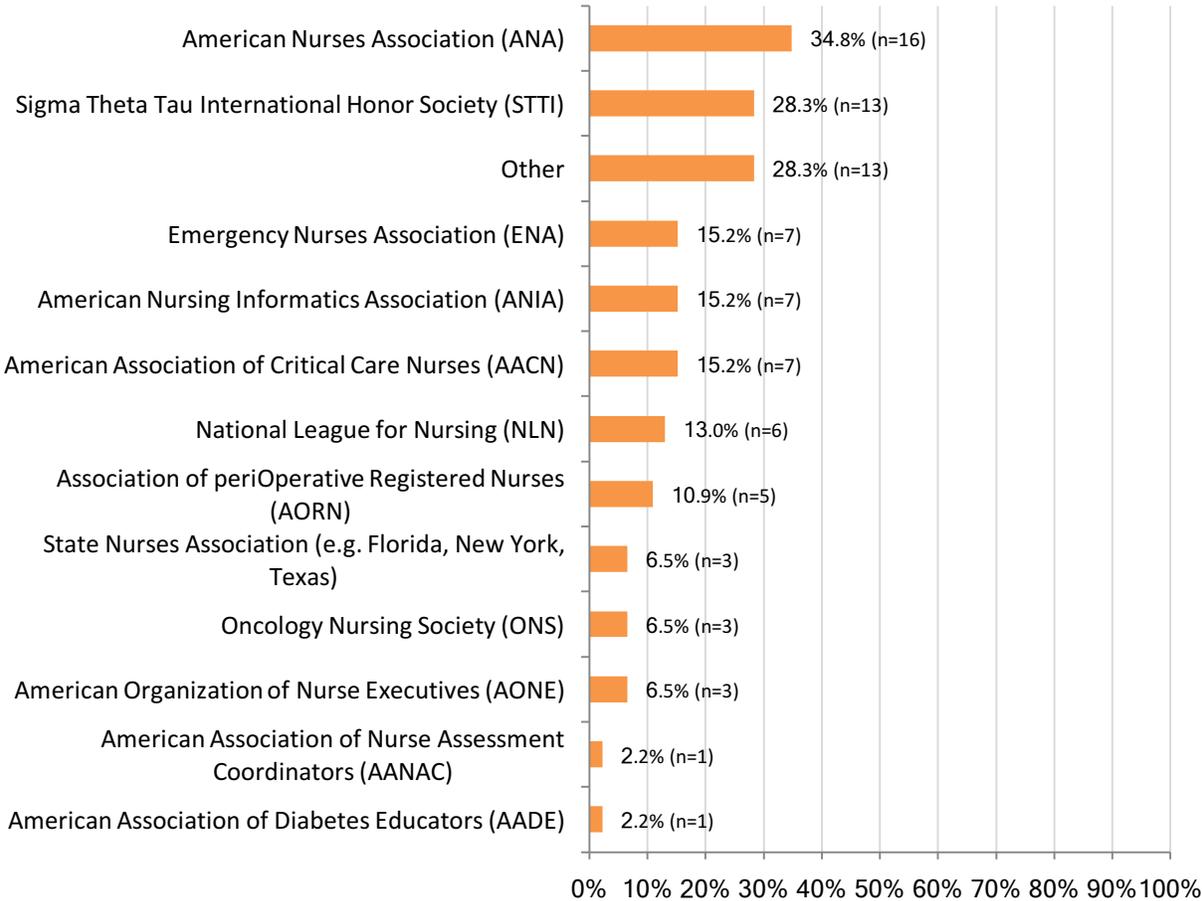
**In which health care setting do you currently work? (N = 59)**



**Are you a member of any professional organizations? (N = 60)**

- Yes 76.7%
- No 23.3%

**In which professional organizations do you hold membership?**



Note: Graduates may select more than one organization, so the total of all percentages above may exceed 100%.

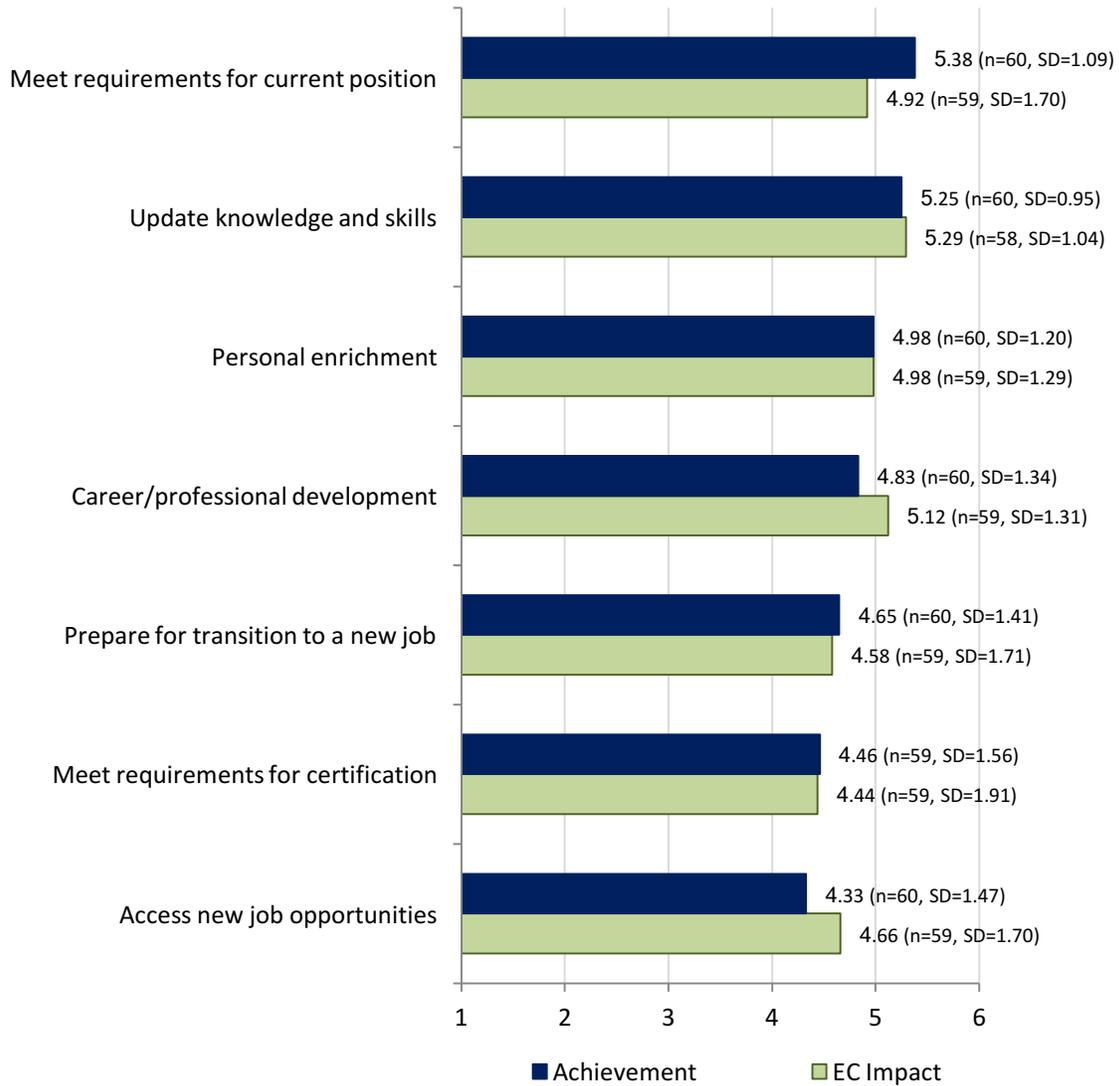
**Future Educational Plans**

**Are you planning or considering enrollment in any educational program now that you have completed your Excelsior College degree? (N = 61)**

- No 47.5%
- Yes, a certificate program 11.5%
- Yes, post graduate courses 8.2%
- Yes, a doctoral program 29.5%
- Yes, other 3.3%

## Career and Educational Goals

Please indicate the extent to which you have achieved each goal and the extent to which Excelsior College had an impact on your achievement. (Mean ratings) Note: Two versions of this question have been used: with a 6- point scale after July 1, 2015, and with a 7-point scale prior to that date.



Achievement scale after July 2015: Likert , with 1 = Not achieved, 6 = Completely achieved

Impact scale after July 2015: Likert, with 1 = No impact, 6 = Great impact

^ If this symbol appears next to a question above, the question expired during the report period.

## Excelsior College Faculty and Services

**How much do you agree or disagree with the following statements about your experience with Excelsior College?** (N = 60 - 61) Note: Two versions of these questions have been used: with a 6- point scale after July 1, 2015, and with a 7-point scale prior to that date.

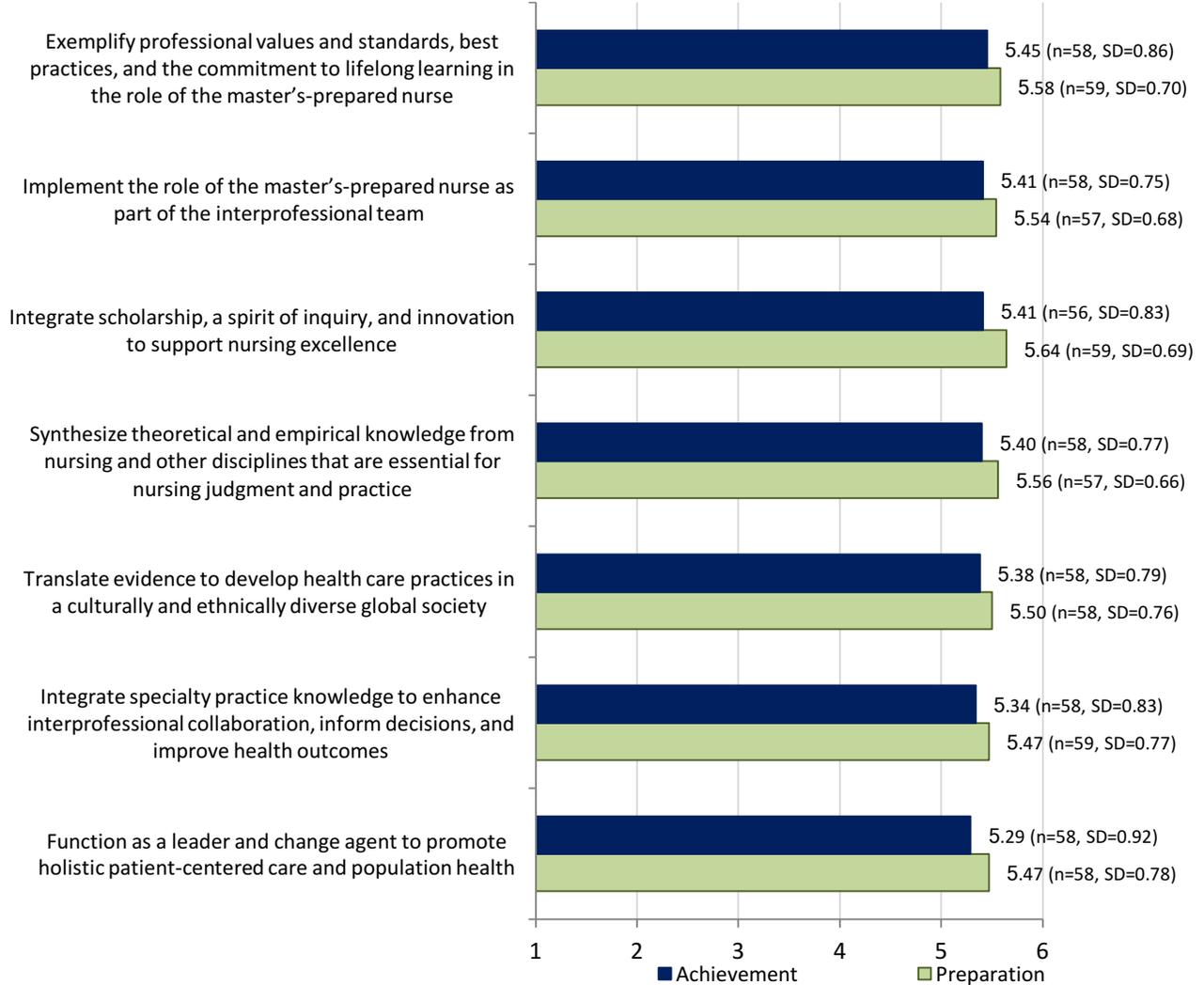
Statement	Agreement	
	Mean	SD
The faculty facilitators were knowledgeable in their fields related to course objectives	5.51	0.74
Technology requirements for distance learning were clearly and accurately communicated.	5.44	0.81
Changes in policies, procedures, and program information were clearly communicated.	5.39	0.76
Access to the online library was user friendly.	5.39	0.90
Changes in policies, procedures, and program information were consistently communicated in a timely manner.	5.36	0.88
The faculty and student interaction online was scholarly and thought provoking.	5.33	0.85
The faculty facilitators were available and accessible.	5.23	0.90
The amount of faculty facilitators' interaction during courses was appropriate.	5.15	1.09
The feedback on my performance was timely and helpful.	5.13	1.04
The advertising, recruitment and admissions information was adequate and accurate in representing the program, requirements and services available.	5.08	1.14
The academic advisement services were timely and helpful.	5.08	1.23
The technical support services were timely and helpful.	5.00	1.14
The technology used in courses was user-friendly.	4.77	1.27

Statement	Mean	SD
Overall, the program prepared me to function as a contemporary member of an executive level health care team.	5.38	0.90

Likert scale after July 2015: 1 = Strongly disagree, 6 = Strongly agree

## Master of Science in Nursing Program Outcomes

Please rate the degree to which you have achieved each outcome and how well your educational experience prepared you to demonstrate each outcome. (Mean ratings) This version of the program outcome questions was introduced in July 2015.



Likert scale: Achieved: 1 = Not at all achieved, 6 = Completely achieved

Likert scale: Prepared: 1 = Very poorly prepared, 6 = Very well prepared

^ If this symbol appears next to a question above, the question expired during the report period.

## Overall Impression of Excelsior College

**How satisfied are you, overall, with your experiences at Excelsior College? (N = 61)**

- Very satisfied 75.4%
- Satisfied 18.0%
- Neutral 3.3%
- Dissatisfied 1.6%
- Very dissatisfied 1.6%

**How satisfied are you that Excelsior College helped you meet your program outcomes? (N = 59)**

- Very satisfied 67.8%
- Satisfied 27.1%
- Neutral 5.1%

**Would you recommend Excelsior College to a friend or colleague interested in continuing their education? (N = 60)**

- Yes 98.3%
- No 1.7%

**Would you recommend the Master of Science in Nursing program? (N = 60)**

- Yes 100.0%



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